THE UNITED REPUBLIC OF TANZANIA

MINISTRY OF FINANCE

NATIONAL INSURANCE CORPORATION OF TANZANIA LIMITED

(NIC)

ISO 9001:2015 CERTIFIED

SISI NDIYO BIMA

# QUALITY POLICY STATEMENT

National Insurance Corporation of Tanzania Limited (NIC), as a leading insurance service provider in Tanzania, is committed to provide reliable and high-quality life assurance and general insurance services that exceed customer expectations through innovative products and an agile approach, while adhering to applicable statutory and regulatory requirements.

Guided by the core values of Customer Centric, Integrity, Professionalism, Teamwork and Innovation, NIC strives to enhance customer satisfaction through efficient service delivery, effective risk management, and continual improvement of the effectiveness of its quality management system aligned with ISO 9001:2015 requirements. This policy guides the establishment and review of quality objectives.

Kaimu Abdi Mkeyenge

**MANAGING DIRECTOR**

Date: 27th April, 2026

NIC/QMS/POL/001/V03